



GRANTS.GOVSM

FIND. APPLY. SUCCEED.SM

System Enhancements

Build 2009-03

June 25, 2009

SYSTEM ENHANCEMENTS

Build 2009-03

Table of Contents

Introduction	3
Benefits Overview	3
System Enhancements Build 2009-03	4
Streamlined Applicant Registration	4
Direct Access to Applicant Login	5
Improved Email Notification for E-Biz POC	6
AOR Status Update on Applicant Center Main Page	7
Track My Application - Clear Messaging	8

SYSTEM ENHANCEMENTS

Build 2009-03

Introduction

Grants.gov will continue to maintain the highest quality of customer service for the grant community by facilitating the coordination, effectiveness and efficiency of operations for grant makers and grant applicants through the Grants.gov PMO.

In order to continue the mission and goals of Grants.gov, system enhancements and new functionality are constantly evaluated and executed. This document summarizes the new system enhancements that will be implemented by June 28, 2009.

Benefits Overview

- **Streamlined Applicant Registration** – New applicant registrant username and password portion of the Grants.gov profile have been streamlined. Originally there were three screens to complete the process, there will now be two.
- **Direct Access to Applicant Login** – Applicants will now have direct access to the Applicant Login link available in the left navigation.
- **Improved Email Notification for E-Biz POC** – Email notification sent to the Grants.gov usage authorizing official within your organization (E-Biz POC) will now contain the contact information of the AOR so the E-Biz POC will know immediately who they are considering for approval.
- **AOR Status Update on Main Page of Applicant Center**– Applicants will immediately be able to see their AOR status upon login to the Applicant Center.
- **Clearer Messaging (Track My Application)** – The track my application page will have added functionality and return clearer messages along with the status of the Grants.gov tracking number.

Other enhancements include continual refinement of the overall system including removal of 2006 dependencies on the current system, optimizing an SQL query, updating the LDAP connection for grantor and applicaton registration process and backend updates to improve system capacity.

SYSTEM ENHANCEMENTS

Build 2009-03

System Enhancements Build 2009-03

Streamlined Applicant Registration

The registration for applicants on Grants.gov will be streamlined to one form to complete and another screen to review the information and submit. The applicant will simply complete the information requested and click the Continue button.

The screenshot shows the 'APPLICANT REGISTRATION' form on the Grants.gov website. The form is titled 'APPLICANT REGISTRATION' and includes a navigation menu on the left with options like 'Applicant Login', 'Find Grant Opportunities', and 'Get Registered'. The main content area contains a series of input fields for personal and contact information, including First Name, Last Name, DOB, Job Title, DUNS, Address 1, Address 2, City, State, Zip Code, Country, Telephone, Email, Secret Question, Secret Answer, User Name, and Password. A 'Continue' button is located at the bottom of the form.

The applicant will be presented the information they entered on the previous screen. If the information is incorrect the user should select the Edit button and will return to the previous screen to correct their error. If the information entered is correct, the user can select the Submit button to complete this step in the registration process.

The screenshot shows the 'APPLICANT REGISTRATION' review screen on the Grants.gov website. The form is titled 'APPLICANT REGISTRATION' and includes a navigation menu on the left. The main content area displays the information entered on the previous screen, including First Name, Last Name, DOB, Job Title, DUNS, Address 1, Address 2, City, State, Zip Code, Country, Telephone, Email, Secret Question, Secret Answer, User Name, and Password. 'Edit' and 'Submit' buttons are located at the bottom of the form.

SYSTEM ENHANCEMENTS

Build 2009-03

A message will appear stating to the applicant "You are successfully registered." To login to the applicant center, click the Continue button at the bottom of the page.

The screenshot shows the GRANTS.GOV website with the 'Applicant Registration' page. The left navigation menu includes 'FOR APPLICANTS' with a red background, containing links like 'Applicant Login', 'Find Grant Opportunities', 'Get Registered', 'Apply for Grants', 'Track My Application', 'Applicant Resources', and 'Search FAQs, User Guides and Site Information'. The main content area is titled 'APPLICANT REGISTRATION' and displays a success message: 'You are successfully registered.' Below this, a form shows the user's details: First Name: Cindy, MI: L, Last Name: Craig, DOB: 01/01/1973, Job Title: -, DUNS: -, Address 1: 8280 Green Drive, Address 2: -, City: Springfield, State: Virginia, Zip Code: 22150, Country: United States, Telephone: 703-000-0000, Email: cindy.craig@grant.com, Secret Question: Where do you find Grants?, Secret Answer: grants.gov, and User Name: GrantsUser. A 'Continue' button is at the bottom.

Direct Access to Applicant Login

Applicants will now have direct access to the Applicant Login link available in the left navigation. Also included in this build is the removal of copy: (case sensitive) next to the username. The username is not case sensitive, the password is case sensitive.

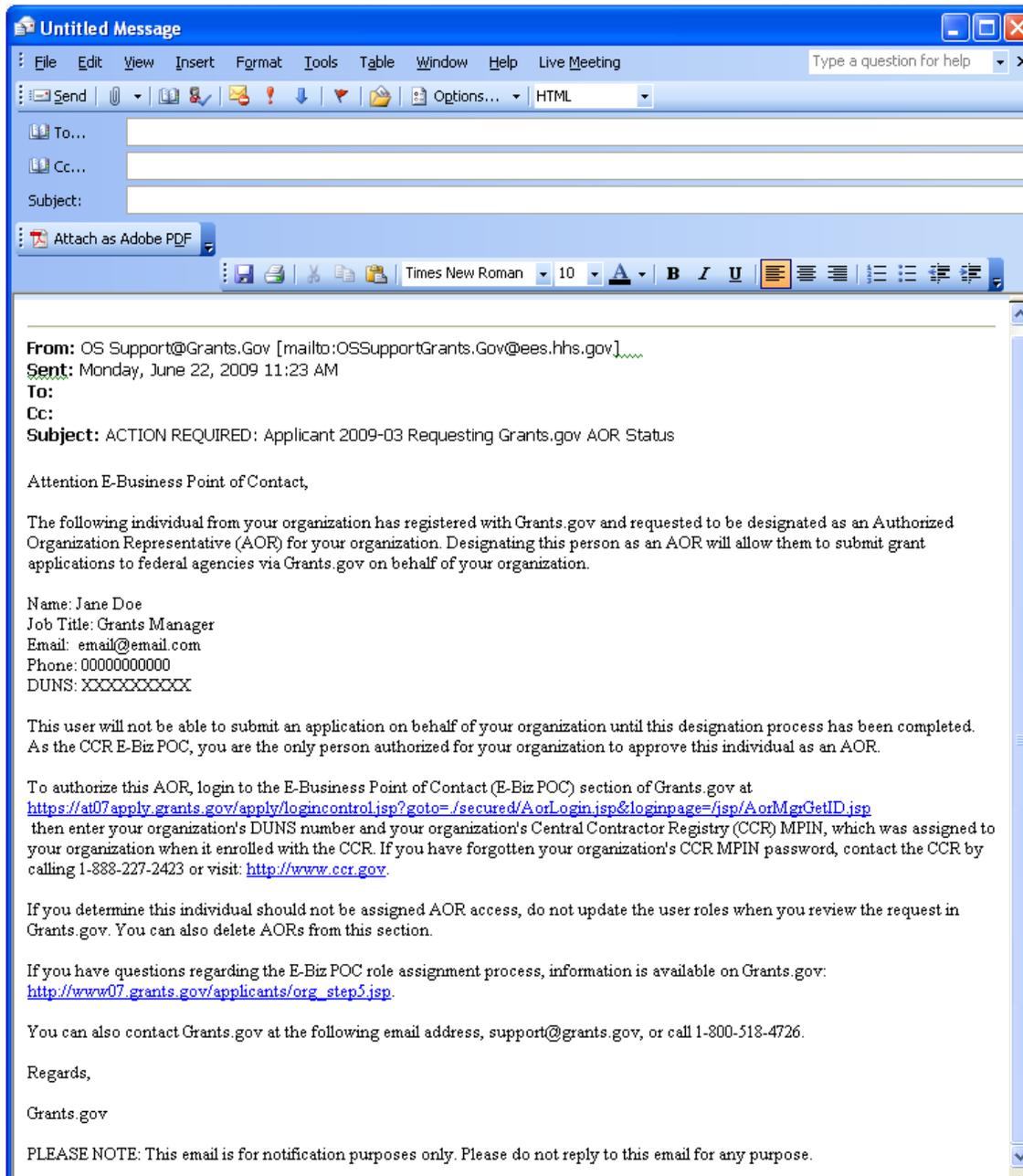
The screenshot shows the GRANTS.GOV website with the 'Applicant Login' page. The left navigation menu is highlighted with a red box, showing 'Applicant Login' as the selected option. The main content area is titled 'APPLICANT LOGIN' and contains instructions: 'Login below to check your AOR status and manage your applicant profile. To track your application, visit the Track My Application page. You need to be registered in order to access the applicant system, to begin the registration process visit the Get Registered page.' Below the instructions, it says 'Enter your Username and Password and click the login button below.' A login form is displayed with fields for 'USERNAME:' and 'PASSWORD (case sensitive):', a 'LOGIN' button, and links for 'Forgot My Username' and 'Forgot My Password'.

SYSTEM ENHANCEMENTS

Build 2009-03

Improved Email Notification for E-Biz POC

An email is sent to the Electronic Business Point of Contact (E-Biz POC) every time an applicant is registering to become an Authorized Organization Representative (AOR). Before the build, the email did not include the contact information for the AOR. The email will now contain basic contact information. The E-Biz POC will know immediately who they are considering for approval.



SYSTEM ENHANCEMENTS

Build 2009-03

AOR Status Update on Applicant Center Main Page

Applicants will now be able to immediately see their AOR status when they login to the Applicant Center. Before this build, an applicant would have to login then click on the Manage Applicant Profile link to check their AOR status. The AOR Status will now be included in the left navigation.

The screenshot shows the Grants.gov Applicant Center main page. The header includes the Grants.gov logo and navigation links: Contact Us, SiteMap, Help, RSS, Home. The main content area is titled "APPLICANT CENTER" and includes a "Welcome to the Applicant Center!" message. A red box highlights the "AOR Status: AOR Request Sent" text in the left navigation area, with a red arrow pointing to it from the right. Below the navigation area, there are links for "Manage Applicant Profile" and "Logout of Grants.gov". The main content area contains a "Welcome to the Applicant Center!" message, followed by a paragraph explaining the Applicant Center's purpose and a "Manage Applicant Profile" section. The "Manage Applicant Profile" section includes a list of status information: "Approved" and "AOR Request Sent". A note states: "Note: Once your E-Biz POC assigns the 'Authorized Applicant' role to you, you will receive an email stating that you have been designated as an AOR and will be able to submit applications through Grants.gov." Below this, there is a "Check Application Status" section with a list of status messages: "Date/Time/Files Received", "Status", "Received", "Validated", "Received by Agency", "Agency Tracking Number Assigned", and "Rejected with Errors".

This close-up screenshot shows the "AOR Status: Approved" text highlighted in a red box. Below it are the links "Check Application Status", "Manage Applicant Profile", and "Logout of Grants.gov".

SYSTEM ENHANCEMENTS

Build 2009-03

Track My Application - Clear Messaging

The Track My Application results page has a new look and feel. There are three types of results that may be returned for any of the tracking numbers entered. If a tracking number is valid it will appear with the status at the top section of the page. If a tracking number is still being processed it will appear in the middle section of the page. If a tracking number is not valid it will be listed at the bottom section of the page with the ability to correct the error.

The screenshot shows the 'TRACK MY APPLICATION' page on Grants.gov. It features a navigation menu on the left and a main content area with three sections. Callouts point to specific elements in each section:

- Top Section:** A table header for tracking numbers with columns: CFDA, Opportunity Number, Comp. ID, Grants.gov #, Date/Time Received, Status, and Status Date. A callout points to the 'Status' column, stating: "Valid tracking numbers will appear with status here."
- Middle Section:** A heading "Tracking number(s) entered currently being processed, please check back later." followed by a "Grants.gov #" input field. A callout points to this field, stating: "Valid tracking numbers that are currently being processed will appear here."
- Bottom Section:** A heading "The tracking number(s) entered below are not valid. Please correct and re-submit your request." followed by a "Grants.gov #" input field containing three entries: GRANT00512873, CINDY12345000, and GRANT00082851. A "Re-Submit" button is below. A callout points to the input field, stating: "Invalid tracking numbers will appear here with the ability to edit the tracking numbers."